

INSTITUTE FOR WORK AT HEIGHT



IWH Code of Ethical Practice

Topic:

Are you aware of our Code of Practice? Please make your employees and trainees aware that as the IWH, we are trying to set a standard in the industry, and it is necessary for all our members and practitioners to adhere to it.

Code:

A quality work at height service is entirely dependent upon the professional integrity of member companies, their directors and staff. In the spirit of "EXCELLENCE", the Institute for Work at Height subscribes to, and adopts the following Code of Ethical Practice and mandates total compliance thereto by all members as a condition of membership.

- ❖ All members will use proper care and exercise professional judgement regarding the appropriateness of their actions and discharging their duties and responsibilities in accordance with the statutes of the Republic of South Africa.
- ❖ All members shall comply with all relevant industry statutes, the Institute's constitution, rules and decisions of the Institute as may be determined from time to time and be open to audit in order to ensure compliance.
- ❖ All members will maintain the highest standards of honesty and integrity towards their clients, employees, fellow members, and avoid any action contrary to the public interest that would bring the Institute into disrepute.
- ❖ All members are expected to provide "fit for the purpose" services to meet client needs.
- ❖ All members shall employ competent staff and make them effective through training and the provision of suitable equipment and materials.

Recommendation:

Please print it, and place it where it can be seen? Providers can for example place it in the learners training material.

Note:

We will appreciate it!

Good Practice Note 2019

Good Practice notes inform the industry on how to embrace best practice and how to deal with issues that may arise. They are aligned with, but do not replace regulation as well as endorse industry standards